

FAQs

Is there an age limit to enter the family event? No, there isn't it. The idea is that your family stays together and help one another over, through and under the obstacles. Kids can carry their parents; parents can carry their children. It all adds to the fun!

Can we come as an ALL adult, or ALL kids group? No! We have special Adult events (fr 12 years +) and special Kids events. Please look for the dates of these events on our website and social media. This family event is for a mix of adults and children's teams. These are usually parents and children but can also be grandparents, aunties, uncles, friends, neighbours. It is required that each team as a minimum of 1 adult (18+) and 1 child.

Do I need to fill in a separate waiver form? No. Through the purchase of a ticket, you have agreed to our T&C's which we've made available on our website and are available in the attached waiver form.

Do I need to pay a ticket for each person in my family? No. You choose the ticket that suits the size of your family, eg if you have 3 family members in your family you only purchase 1 ticket for a family of 3.

Do I need to make you aware of any medical issues prior to the event? Yes. You can do this via an email to: baldvisfitness@gmail.com. Also, if a participant needs our extra support or understanding, because they have special needs, a disability or otherwise the need for extra care, you do need to let us know via email prior to the event. E: baldvisfitness@gmail.com

What time should I arrive? Please arrive no later than 15 minutes prior to the starting time. We WILL start at the exact starting time published.

What if there is a specific reason, I do not want my photos taken or published? You need to let us know prior to the event via email: baldvisfitness@gmail.com. This means we will either ask you to clearly identify yourself so we can blur or delete all photos taken in action OR we cannot take any photos on the day of anyone as there will always be a risk you are in some of the photos.

What happens if I leave (some of) my belongings behind? We will keep it for 4 weeks. You can contact us and come to collect it at an agreed date and time. Due to cost and time, we will not mail or drop it off to you.

Is there an opportunity to volunteer at these events? Yes. Please send an email to baldvisfitness@gmail.com stating clearly if you have family members attending the event (order number or surname of the booking) or why otherwise you like to volunteer. If you are not a family member a working with children permit is required.

What are my transport/parking options getting to the event? Walk, run, bike or car are the best options. If you do come with others, we sincerely hope you will car share.

What can/can't I bring to the event?

BRING:

1. Eventbrite ticket (preferably mobile version)
2. We recommend bringing a minimum of 1 water bottle, towel and clean clothes + shoes for after (medication if required). Optional: knee, ankle, leg protection, gloves.
3. If you want to bring spectators please travel together in the same car. We need all car parking spaces for our participants. If there are children with you, they must be always supervised. Children just watching are not allowed on the course.

CAN'T BRING:

1. Animals
2. Merchandise/ Products to sell or free give aways for your own (business) gain
3. Alcohol

Where can I contact the organiser with any questions? baldvisfitness@gmail.co

Is my registration/ticket transferrable or can I get a refund? No. Extensive planning and costs go into organizing these Events and we are confident you understand that cancellations or transferring places makes it incredibly difficult to organize events such as these.

Can I update my registration information? Yes. Please contact us directly if there is anything you like us to know, we can update registration information under certain circumstances.